POSITION TITLE	Community Outreach and Volunteer Coordinator	DATE APPROVED	11/27/19		
FACILITY	Fremont Area Habitat for Humanity				
JOB FAMILY	Manager				
HIRE DATE	December 2019	SALARY	\$37,000- \$41,500 DOE		

#### **POSITION SUMMARY**

This employee will be responsible for the following:

- Develop and implement a community outreach program to support the vision of Fremont Area Habitat for Humanity.
- Work closely with the Construction Manager and the HomeStore Manager to recruit, oversee, train and support all volunteers for the affiliate, including volunteers for construction, repair program, HomeStore, office, and events.
- Promote the affiliate and its activities through traditional and social media.
- Assist Executive Director with grants, fundraising and other operational duties.

#### **ESSENTIAL FUNCTIONS**

- 1. Recruit volunteers for all areas of need; oversee volunteer pool; train volunteers in the mission of Habitat; work closely with Construction Manager and HomeStore Manager to ensure that volunteers are adequately trained in duties and in safety. Engage and recruit Church and community partners for group projects for construction builds, HomeStore activities and events. Practice ongoing appreciation of volunteers. Plan and schedule themed volunteer work days.
- 2. Act in partnership with and attends most Committee meetings, including Fundraising, Family Support, HomeStore Vision and Building Committees. Leadership of Church Relations Committee, which includes direct contact with local churches on a regular basis, in an effort to recruit volunteers and develop financial support. Develop means for churches to become involved on a stronger level. Monthly contact with churches, including some Sundays.
- 3. Accountable for ensuring that all volunteers are up to date on liability waivers, safety training, interest and skill tracking. Responsible for Volunteer database upkeep and use, recording all volunteer information and hours worked.
- 4. Schedule volunteers for construction, HomeStore, coffee/lunch breaks, events or other activities, and making sure sufficient volunteers are scheduled.
- 5. Work on construction sites and HomeStore on a regular basis to supervise and support volunteers. This position does require work on Saturdays. Some work on Saturdays will be assisting in the HomeStore, and could include pickups and deliveries.
- 6. Develop and implement a community outreach program to support the vision of Fremont Area Habitat for Humanity. Work within the community to promote Habitat, increase our volunteer base, and increase neighborhood outreach. Grow partnership with Midland University, including assisting with developing and supporting a Habitat Campus Chapter.
- 7. Create, update and maintain quality marketing materials for events and ongoing activities; recruitment brochures, event information. Manage social media presence for the organization, including making regular updates and responding to inquiries.
- 8. Perform all functions according to established policies, procedures, regulatory and accreditation requirements, as well as applicable professional standards. Provides all customers and volunteers of Habitat for Humanity with an exceptional service experience by consistently demonstrating our core values.
- 9. Assist Executive Director with grant writing, fundraising and overall organizational operations.

**NOTE:** The essential functions are intended to describe the general content of and requirements of this position and are not intended to be an exhaustive statement of duties. Specific tasks or responsibilities will be assigned by the employee's immediate manager.

## SUPERVISORY RESPONSIBILITIES DIRECTLY REPORTING

Volunteers

#### MATRIX OR INDIRECT REPORTING

Work Closely with Construction Manager and HomeStore Manager; reports to Executive Director,

#### TYPE OF SUPERVISORY RESPONSIBILITIES

Recruitment, education and training of volunteers.

Serve as role model for staff and act in a people-centered, service excellence-focused, and results-oriented manner.

#### SCOPE AND COMPLEXITY

Position primarily focuses community outreach and community relations, and on the recruitment, coordination, and supervision of all volunteers necessary to complete Habitat's mission, with a commitment to Habitat for Humanity's ideals and philosophy. Position also allows for development of grant writing and fundraising skills, and general office operations.

#### PHYSICAL DEMANDS/ENVIRONMENT FACTORS

- Must have good manual dexterity skills, including visual acuity, ability to grasp and handle objects.
- Requires extensive standing and walking with periodic sitting working in all types of weather conditions.
- May require activity performing physical labor and lifting various objects.
- Needs ability to communicate effectively through reading, writing, and speaking in person or on telephone.
- Must be able to work will with all ages and types of people, personable and flexible.

#### **MINIMUM QUALIFICATIONS**

Progressive experience in community relations and in recruiting and supervising volunteers and volunteer groups. The ability to schedule, coordinate, and delegate.

Proven ability to work independently and manage multiple projects and activities simultaneously. Must possess independent decision making abilities, as well as, considerable judgment and initiative to determine the approach or action to take in non-routine situations.

Must have excellent oral and interpersonal communication skills, to effectively communicate and interact with general public and volunteers. Ability to lead, manage, supervise and motivate individuals and teams of volunteers.

Bachelor's Degree preferred; will consider equivalent years of related, professional experience.

Understand and promote the Habitat mission.

#### PREFERRED OUALIFICATIONS

Bilingual in Spanish.

Proficient with Social Media, including Facebook, Twitter, Instagram, Snapchat and YouTube.

Computer skills including Microsoft Office and Google apps. Able to learn volunteer management program and on-line tools such as Volunteerhub, Bloomerang and others as needed.



# Community Outreach & Volunteer Coordinator

November 2019

### **Employment Application**

		Арр	licant l	nform	ation			
Full Name:	Last	First	1			M.I.	Date:	
Address:						2000		
ridarooo.	Street Address						Apartment/Unit #	
	City				1000000	State	ZIP Code	
Phone:			1	Email				
Date Availab	ole: Soc						Salary:\$	
Position Applied for:								
Are you a cit	tizen of the United States?	YES	NO	If no, a	are you	authorized to wo	YES NC	
Have you ev	er worked for this company?	YES	NO	If yes,	when?_			
YES NO Have you ever been convicted of a felony?								
If yes, explai	in:		9 <del>5</del> 3000	->				
			Educ	ation				
High School	:		Address:					
From:	To:	Did you gr	aduate?	YES	NO	Diploma::		
College: Address:								
From:	To:	Did you gr	aduate?	YES	NO	Degree:		_
Other:		<i>F</i>	Address:					
From:	To:	Did you gr	aduate?	YES	NO	Degree:		
References								
Please list three professional references.								
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May we contact you	r previous supervisor for a reference?	YE\$	NO		
Company:				Phone:	
Address:				Supervisor:	
Job Title:	Starting S	Salary: <u>\$</u>		Ending Salary:\$	
Responsibilities:					
From:	To:				
May we contact you	r previous supervisor for a reference?	YES	NO		
Company:				Phone:	
				Supervisor:	
Job Title:	Starting Salary:\$			Ending Salary:	
_	То:				
May we contact you	r previous supervisor for a reference?	YES	NO □		

Military	Service				
Branch:	From:	To:			
Rank at Discharge:	Type of Discharge:				
If other than honorable, explain:					
Disclaimer ar	nd Signature				
I certify that my answers are true and complete to the best of my knowledge.					
If this application leads to employment, I understand that false or misleading information in my application or interview may result in my release.					
Signature:	D	ate:			