## HomeStore Cashier

#### **Job Summary**

Fremont Area Habitat for Humanity has built over eighty homes in the Fremont area over the past 25 years. One of our most valuable resources is the HomeStore, our home improvement store and donation center that sells new and gently used furniture, appliances, home accessories, and building materials to the public at a reduced cost. Profits from the HomeStore help us build homes in partnership with lower income families. As a Sales Associate you are expected to help support the mission of Fremont Area Habitat for Humanity and the HomeStore by completing sales and providing a positive shopping experience to customers.

Under the general direction of the HomeStore Manager, you are responsible for handling HomeStore sales at the cash register, providing great customer service and assisting in keeping the store organized and well-stocked.

## Responsibilities and Duties

- Primary cashier on duty during store hours
- Maintain effective working relationships with coworkers, volunteers, staff, and the general public
- Assist the HomeStore Manager as needed.
- Welcome customers and maintain a customer-friendly environment
- Help customers locate items in the store
- Answer questions about how to donate items to the store
- Explain merchandise promotions
- Assist in displaying merchandise, processing incoming merchandise, replenishing shelves, and maintaining a neat and organized sales floor
- Adhere to all company policies, procedures, and practices on pricing and loss prevention
- Operate HomeStore equipment in a safe manner; comply with safety requirements
- Manage phone lines by answering calls and taking accurate messages
- Enter and process customer transactions using our Point of Sale system
- · Accept payments and provide change when appropriate
- Organize and count money
- Assist with pricing IF approved
- Process refunds and exchanges
- Maintain a safe, clean, and tidy checkout area
- Answer customer questions about products
- Assist with donation pickups and deliveries as needed
- All other duties as assigned by HomeStore Manager.

#### **Qualifications and Skills**

- Friendly and welcoming demeanor
- Knowledge of basic cash handling skills
- · Previous customer service and cashier experience
- Experience working with a diverse group of individuals
- Knowledge of home goods, repurposed items, and basic tools
- High school diploma or equivalent
- · Ability to be on feet for extended periods of time
- Be comfortable lifting up to 50 pounds
- Ability to work independently as well as with others
- Familiarity with a computer
- Fully supports the ideals and mission of Fremont Area Habitat for Humanity
- Proven honesty, trustworthiness and responsibility
- Encourage volunteer program success by contributing to a positive, supportive atmosphere
- Ability to pass background check and drug screening
- Bilingual would be awesome



# HomeStore CASHIER January 2018

# **Employment Application**

194 2			Арр	licant	Inform	ation			
Full Name:					Date:				
	Last		Firs	t			M.I.		
Address:	Street Address	5						Apartment/Unit #	
	City	- 4					State	ZIP Code	
Phone:					Email_				
Date Availab	ole:	Social	Security	y No.:			Desire	ed Salary: <u>\$</u>	_
Position Applied for:									
Are you a cit	tizen of the United Stat	tes?	YES	NO	If no, a	are you	authorized to v	YES work in the U.S.?	NO
			YES	NO	If yes,	when?_			
Have you ever been convicted of a felony?									
If yes, explai	n:	×6"							
Education									
High School: Address:									
From:	To:	Dic	d you gr	aduate	YES	NO	Diploma::		
College: Address:									
From:	To:	Dic	d you gr	aduate?	YES	NO	Degree:		
Other:		_6	/	Address					
From:	To:	Dic	l you gr	aduate?	YES 🗆	NO	Degree:		
References									
Please list three professional references.									
Full Name:Company:							nship: hone:		

Address:					
Company:		Relationship:Phone:			
Company:				Relationship:Phone:	
	Previous E	impleyme	an		
				Phone:Supervisor:	
Job Title:	Starting S	Salary: <u>\$</u>		Ending Salary:\$	
Responsibilities:					
From:	To:	Reason fo	or Leaving:		
May we contact your p	revious supervisor for a reference?	YES	NO		
Company:				Phone:	
Address:				Supervisor:	
Job Title:	Starting S	Starting Salary:			
Responsibilities:					
From:	To: Reason for Leaving		or Leaving:		
	revious supervisor for a reference?				
				Phone:	
Address:	-			Supervisor:	
Job Title:	Starting S	Ending Salary:\$			
Responsibilities:					
From:					
May we contact your p	revious supervisor for a reference?	YES	NO □		

Military S	Yervice					
Branch:	From:	To:				
Rank at Discharge:	Type of Discharge:					
If other than honorable, explain:						
Disclaimer an	d Signature					
I certify that my answers are true and complete to the best of my knowledge.						
If this application leads to employment, I understand that false or misleading information in my application or interview may result in my release.						
I also understand that a background check may be completed on me as well as a check on the Sex Offender Registry.						
Signature:	Date:					